Voice over IP First-Step

By Kevin Wallace

Voice over IP First-Step By Kevin Wallace

Your first step into the world of IP telephony

• No IP telephony experience required
• Includes clear and easily understood explanations
• Makes learning easy

Your first step to the world of IP telephony begins here!

• Learn how voice and data communications merge in voice-over-IP technology
• Use this reader-friendly guide to understand the benefits of this technology
• Explore real-life applications and theories through case studies in every chapter

Welcome to the world of voice over IP
We use either a telephone or e-mail for much of our day-to-day communication. Today, these two worlds are merging, and companies can place phone calls over their existing data network infrastructures using a technology called voice over IP (VoIP).

No prior experience with VoIP technology is required
Voice over IP First-Step is anyone's introduction to the world of VoIP networks. The concepts in this book are presented in plain language, so you don't need in-depth background knowledge to comprehend the technologies covered. If you work with data networks, if you work with telephony networks, if you're a home user interested in how VoIP can reduce your monthly phone bill, or if the concept of VoIP simply intrigues you, this book is for you.

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Review

"This book is easily read and provides a wealth of knowledge...this reference is an invaluable resource, and is written for all levels. This book has a tremendous wealth of knowledge. "
- Carlyle J. Melancon, Jr., Senior Technical Instructor

From the Back Cover
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About the Author

Kevin Wallace, CCIE® No. 7945, is a certified Cisco Systems® instructor and a full-time instructor for Thomson/NETg. With15 years of Cisco networking experience, Kevin holds a bachelor of science in electrical engineering from the University of Kentucky. Kevin is also a CCVP™, CCNP®, and CCDP® with three Cisco IP Telephony specializations.

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