



The Human Challenge: Managing Yourself and Others in Organizations (7th Edition)

By Mary L. Tucker, Anne M. McCarthy, Douglas A. Benton

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This book provides readers with the needed skills in human relations that are becoming increasingly important for career success. It emphasizes *the person* in the organization and on the interactions between managers and other employees. Chapter topics include communication in the workplace; appraisals, promotions, and dismissals; conflict management; leadership; labor relations; intercultural relations; and more. For managers and other professionals in any field that want to learn the skills needed to interact most effectively with managers and co-workers.

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